



# Infant Nutrition Council

Industry supporting both Breastfeeding & Infant Formula

## Code of Conduct

The Infant Nutrition Council members agree to work together to resolve issues relating to the infant formula industry in Australia and New Zealand.

These issues may include matters concerning the industry codes in Australia and New Zealand, the support of breastfeeding, possible false and misleading claims, food regulations and standards, food safety issues or company representatives' conduct and activities.

Members will:

- Uphold the values of the company which are to be truthful, professional, ethical and accountable.
- Act in good faith and with due care and comply with applicable laws.
- Accept and observe the letter and the intent of the industry codes.
- Avoid collusive or anticompetitive behaviour contrary to the Australian Trade Practices Act 1974 and the New Zealand Commerce Act 1986.
- Uphold the principles of the consensus based process through participation, collaboration, transparency, balance and respect for each member.
- Seek to resolve disputes between companies through the Infant Nutrition Council's Competitive Complaints Process prior to taking legal or other external action.
- Pay the annual membership fee and any special levies set by the Board and do so in a timely fashion.

PO Box 7190  
Yarralumla ACT 2600  
Australia

**Phone** +61 2 6273 8164 (Australia)  
+64 9 354 3272 (New Zealand)  
**Fax** +61 2 6273 1477  
**Email** [info@infantnutritioncouncil.com](mailto:info@infantnutritioncouncil.com)